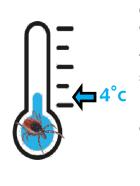


December, 2024

Mountainview Animal Hospital

Dr. Stephanie Ewing BSc., DVM and Associates



DID YOU KNOW? Ticks are active any time temperatures are 4°C and above, including mild days during the winter months, even when there is snow on the ground. This parasite is everywhere now, even in urban areas, like city parks and green spaces.

Ticks can spread Lyme Disease, Anaplasma and Ehrlichia. These diseases can cause serious illness in both pets and people.

Dogs and outdoor cats should be protected 12 months of the year because ticks are active in every month of the year.

For more information about ticks, visit: <u>https://ticktalkcanada.com</u>

We can help. Ask us about safe and effective tick prevention for your pet.



DID YOU KNOW? We have a webstore

myVETstore

Save Time, Order Online!

Instead of picking up the phone, go online! Ordering online allows you to:

- Order 24/7 from anywhere
- Have your order delivered to the clinic for you to pick it up
- Or better yet, have your order delivered to your home!
- Set-up a recurring AutoOrder and never run out
- Shop from our selection of over 2,500 products including: diets, toys, treats, supplements and much more

To learn more, ask one of our receptionists or go to: <u>http://www.myvetstore.ca/mountainview</u>

Have the peace of mind that you are getting the right product from the people who know your pets best.

DID YOU KNOW? Every few months, Mountainview Animal Hospital's team volunteers to host a blood donor clinic in support of the life-saving work of this non-profit organization.

With your help, we could do more. Could your dog be a hero for others? Each unit of blood collected can make a difference in the life of 3 canine companions and their families.

Donor Criteria:

- Must be healthy and even-tempered
- Must weigh 25 kg (55 lbs) or more
- Must be between 1 to 8 years of age (18 months for giant breeds) to enter the program
- Must be up to date with vaccinations
- Must be receiving heartworm and tick preventative medications

For more information visit: <u>https://canadiananimalbloodbank.ca/</u>

If you think your dog would be a good candidate, please ask us for more information.





DID YOU KNOW? Every time you pay for a nail trim, Mountainview Animal Hospital donates \$5.00 to the Farley Foundation.

We also make annual donations to the Toronto Wildlife Centre and OVC Pet Trust.

The Farley Foundation: <u>https://www.farleyfoundation.org/</u>

Toronto Wildlife Centre: <u>https://www.torontowildlifecentre.com/</u>

OVC Pet Trust: https://pettrust.uoguelph.ca/

DID YOU KNOW? Mountainview Animal Hospital has FEAR FREE CERTIFIED PROFESSIONALS

None of us look forward to doctor or dentist appointments, so it should be no surprise that this moment is intimidating for our pets. This is why Mountainview Animal Hospital has several key team members trained and certified by the Fear Free Organization.

Some of what we do:



- We recognize the signs of <u>Fear</u>, <u>Anxiety</u> and <u>Stress</u>: FAS
- We are more patient and understanding
- We treat, distract, speak more softly, move more slowly
- We use pheromones, wraps, or gentle hugs
- When FAS is high in some pets, we will recommend safe calming medication to make the experience more pleasant for our pets

To learn more about preventing Fear, Anxiety & Stress in your pet: <u>www.fearfreepets.com</u>

Our mission is to prevent and alleviate fear, anxiety and stress in pets. We want everyone to have a good experience here.



TIME WITH TUX

DID YOU KNOW? I'm an artist. Ya didn't think a cat could be an artist, did ya? And, I'm not talking about the creative mess some cats make when they knock something off the counter. I'm doing real abstract acrylic paintings!!! My work is even on display. Just because the gallery wall is here at the clinic, doesn't make it any less prestigious. Mark my word, someday my painting will be worth something.

HOLIDAY HOURS

- December 24th Christmas Eve: Open 9:00 am 12:00 pm
- December 25th Christmas Day: Closed
- December 26th Boxing Day: Closed
- December 30 Open 8:00 am 2:00 pm
- December 31st New Years Eve: Open 9:00 am 12:00 pm
- January 1st New Years Day: Closed

Unless otherwise specified here, Mountainview Animal Hospital will be open during its regular office hours.

In case of an emergency, please contact: Emergency Veterinary Clinic on Hwy 10 at 905-495-9907 Mississauga/Oakville Emergency & Referral Hospital at 905-829-9444

We wish you a Very Merry Christmas, a Joyous Holiday Season and a Happy New Year